

### **WARRANTY CLAIMS**

Below you will find all that is required for a warranty claim to be processed. All Warranty Claim Forms, corresponding photos, and documents should be sent to Beth Scott at bscott@lionsheadtireandwheel.com.

### **Tire Warranty Claims**

- A complete Lionshead Tire and Wheel Warranty Claim Form.
- Photo of each tire's DOT and Date Code
- Photo of each tire's defect
- Photo of each tire's brand and size
- An official document showing the trailer's date of purchase and VIN number

### **Wheel Warranty Claims**

- A complete Lionshead Tire and Wheel Warranty Claim Form
- Wide photo of the wheel that visibly shows the wheel design and tire brand
- Photo of each wheel's defect
- Photo of the back of each wheel showing the required stamps

### **Warranty Contact: Beth Scott**

• Email: bscott@lionsheadtireandwheel.com

• Phone: 574-533-6169

• Fax: 574-533-6761

Please fill out the claim form, save the form to your computer and email to bscott@lionsheadtireandwheel.com



# **Warranty Claim Form**

Claim Date:  Tire Claim	VIN#:
Shipping Address	
Please check if this address is residential or commercial (dealership):  Street Address:  City:  State/Province:  Postal Code:	
Tire Information	
Tire Size:  Brand:  Load Range (Ply):  DOT CODE(S):	
Wheel Information	
Wheel Type: Steel Aluminum Wheel Size: 10" 12" 13" 14" 15" 16" 17 Click on/Place a check on One  Number of Lugs: 4 5 6 8  Click on/Place a check on One	Wheel Color: Silver Gunmetal Black White
Contact Information	
Dealer Name: Contact Person: Dealer Phone: Dealer Fax: Dealer Email:	Customer Name: Customer Phone:
Description of Defect:	



### **Tire Claim Photo Requirements**

Along with a complete Warranty Claim form, three photographs (per tire) are required for a claim to be processed. We need to have a photograph of the DOT & Date code, the Defect, and the tire brand and size. Below is an example of how these pictures should look. Please send the following photos, along with a complete warranty claim form to Beth Scott at bscott@lionsheadtireandwheel.com.

### 1. DOT and Date Code



### 2. Tire Defect



### 3. Brand and Size





# **Aluminum Wheel Claim Photo Requirements**

Along with a complete Warranty Claim for, four photographs (per wheel) are required for a claim to be processed. We need to have a photograph of the wheel that visibly shows the wheel design and tire brand, a photo of each wheel's defect, and a photo of the back of each wheel showing the required stamps. Below is an example of how these pictures should look. Please send the following photos, along with a complete warranty claim form to Beth Scott at bscott@lionsheadtireandwheel.com.

### 1. Aluminum Wheel Design





### 2. Aluminum Wheel Defect



4. Required Production Stamp





## **Steel Wheel Claim Photo Requirements**

Along with a complete Warranty Claim for, four photographs (per wheel) are required for a claim to be processed. We need to have a photograph of the wheel that visibly shows the wheel design and tire brand, a photo of each wheel's defect, and a photo of the back of each wheel showing the required stamps. Below is an example of how these pictures should look. Please send the following photos, along with a complete warranty claim form to Beth Scott at bscott@lionsheadtireandwheel.com.

### 1. Steel Wheel Design



### 3. Required Date Stamp



#### 2. Steel Wheel Defect



4. Required Production Stamp

