LIONSHEAD

WARRANTY CLAIMS

Below you will find all that is required for a warranty claim to be processed. All Warranty Claim Forms, corresponding photos, and documents should be sent to Beth Scott at bscott@lionsheadtireandwheel.com.

Tire Warranty Claims

- A complete Lionshead Tire and Wheel Warranty Claim Form.
- Photo of each tire's DOT and Date Code
- Photo of each tire's defect
- Photo of each tire's brand and size
- An official document showing the trailer's date of purchase and VIN number

Wheel Warranty Claims

- A complete Lionshead Tire and Wheel Warranty Claim Form
- Wide photo of the wheel that visibly shows the wheel design and tire brand
- Photo of each wheel's defect
- Photo of the back of each wheel showing the required stamps

Warranty Contact: Beth Scott

- Email: bscott@lionsheadtireandwheel.com
- Phone: 574-533-6169
- Fax: 574-533-6761

MUST HAVE ALL REQUIRED DOCUMENTATION TO PROCESS

Please fill out the claim form, save the form to your computer and email to bscott@lionsheadtireandwheel.com

Warranty Claim Form

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Claim Date: _____

Tire Claim ☐ Wheel Claim ☐

Owner of Trailer: _____

Trailer Manufacturer and Model: _____ VIN#: _____

*Date of Purchase (month/day/year): _____ Date of Trailer Mfg: _____

Shipping Information

Residential ☐ Commercial ☐

Name: _____

Address: _____

City: _____

State/Province: _____

Postal Code: _____

Reimbursement Information

Payable to: _____

Address: _____

City: _____

State/Province: _____

Postal Code: _____

Tire Information

Tire Size: _____

Brand: _____

Load Range (Ply): _____

Tire Identification Number (TIN):
4-12 Number / Letter Code That Follows "DOT" On The Sidewall

Tire Identification Number (TIN):
4-12 Number / Letter Code That Follows "DOT" On The Sidewall

Wheel Information

Wheel Type: Steel ☐ Aluminum ☐

Wheel Size: 10" ☐ 12" ☐ 13" ☐ 14" ☐ 15" ☐ 16" ☐ 17.5" ☐
Click on/Place a check on one

Number of Lugs: 4 ☐ 5 ☐ 6 ☐ 8 ☐
Click on/Place a check on one

Wheel Color: Silver ☐ Gunmetal ☐ Black ☐ White ☐

Contact Information: (No Need To Fill Out, If You Are Dealing Directly With Lionshead)

Dealer Name: _____

Contact Person: _____

Dealer Phone: _____ Customer Name: _____

Dealer Fax: _____ Customer Phone: _____

Dealer Email: _____ Customer Email: _____

Description of Defect:

MUST HAVE ALL REQUIRED DOCUMENTATION TO PROCESS

305 Steury Avenue • Goshen, IN 46528 • (574) 533-6169 • lionsheadtireandwheel.com

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Tire Claim Photo Requirements

Along with a complete Warranty Claim form, three photographs (per tire) are required for a claim to be processed. We need to have a photograph of the DOT & Date code, the Defect, and the tire brand and size. Below is an example of how these pictures should look.
Please send the following photos, along with a complete warranty claim form to Beth Scott at bscott@lionsheadtireandwheel.com.

1. DOT and Date Code

2. Tire Defect

3. Brand and Size

MUST HAVE ALL REQUIRED DOCUMENTATION TO PROCESS

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Aluminum Wheel Claim Photo Requirements

Along with a complete Warranty Claim for, four photographs (per wheel) are required for a claim to be processed. We need to have a photograph of the wheel that visibly shows the wheel design and tire brand, a photo of each wheel's defect, and a photo of the back of each wheel showing the required stamps. Below is an example of how these pictures should look. Please send the following photos, along with a complete warranty claim form to Beth Scott at bscott@lionsheadtireandwheel.com.

1. Aluminum Wheel Design

2. Aluminum Wheel Defect

3. Required Date Stamp

4. Required Production Stamp

MUST HAVE ALL REQUIRED DOCUMENTATION TO PROCESS

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Steel Wheel Claim Photo Requirements

Along with a complete Warranty Claim for, four photographs (per wheel) are required for a claim to be processed. We need to have a photograph of the wheel that visibly shows the wheel design and tire brand, a photo of each wheel's defect, and a photo of the back of each wheel showing the required stamps. Below is an example of how these pictures should look. Please send the following photos, along with a complete warranty claim form to Beth Scott at bscott@lionsheadtireandwheel.com.

1. Steel Wheel Design

2. Steel Wheel Defect

3. Required Date Stamp

4. Required Production Stamp

MUST HAVE ALL REQUIRED DOCUMENTATION TO PROCESS

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